SALE ORDER POLICY FOR THE MONTH OF DECEMBER- 2021 for below 10000 T customers) – NON FSA CUSTOMERS.

The mines and grades from which sale orders will be issued for the month of DECEMBER 2021 as per the eligibility is as follows:

GRADE	MINE
G7 RND	Only from RCHP,PVK.5 KGM Area & SRP-3&3A, IK OC (Costplus price)-SRP Area
G7 CRR	Kistaram-Sathupalli
G7 SLK	RCHP,PVK.5
G10 ROM	GDK.7LEP (2106) & RK-5 (3401)
G11 CRR	RGOC3-Phase-2-RG2(2207), Adriyala – ALP Area

- II ALL THE CUSTOMERS ARE REQUESTED TO SUBMIT YOUR SALE ORDER REQUISITION
 THROUGH WWW.SCCLMINES.COM CUSTOMER CORNER LOGIN USERID (YOUR
 CUSTOMER CODE) AND PASSWORD. DURING UPLOADING IN PORTAL IF ANY PROBLEM
 OCCURS KINDLY REFER HELP DOCUMENT WHICH IS FOLLOWED IN THE NEXT PAGE
- III LAST DATE FOR SUBMISSION OF APPLICATION IS **31.12.2021** STRICTLY FOLLOWED. SALE ORDER WILL NOT BE ISSUED AFTER THIS DATE.

DT: 01.12.2021

BY ORDER

HELP DOCUMENT FOR ONLINE SALE ORDER/TRANSFER/PAYMENT DETAILS UPDATIONREQUEST

I) <u>Pre requisites for Submission of Online Sale Order /Sale order Transfer/Payment Details Updation</u>

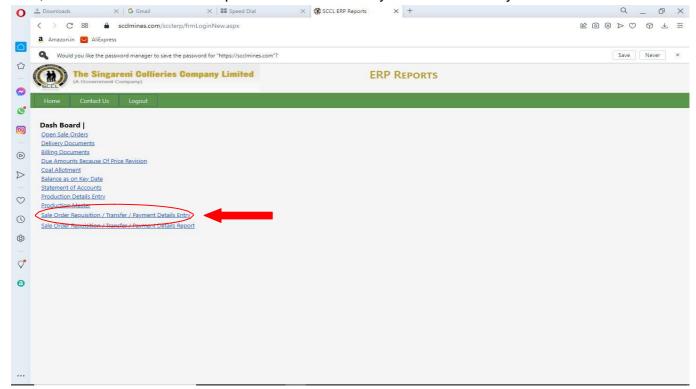
Request

- a) Customers need to obtain User ID for login to "Customer Corner" Portal available in SCCL officialwebsite.
- **b**) Updation of Previous month Production details of the firm in the "Customer Corner" by all except E-Auction customers.
- c) Scanned copy of "Previous month electricity bill" (PDF format only) (for 1st sale order request of every month except for E-Auction sale order)
- **d**) Signed and scanned copy (PDF format only) of "Form 27C" for all types of sale order requests (for 1stsale order request of every quarter) except for traders.
- e) Scanned copy of "GST returns" (PDF format only) (for 1st sale order request of every quarter)
- f) Scanned copy of "bid sheet" (PDF format only) in case of E-Auction sale order request.

II) Step by step Procedure for raising request

1) Go to www.scclmines.com, Click on "CUSTOMER CORNER" and login with your credentials.

2) Click on "Sale Order Requisition / Transfer / Payment Details Entry"

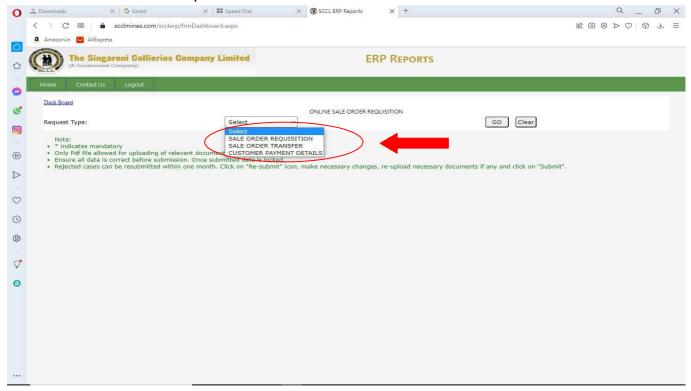


3) There are three request types (SALE ORDER REQUISITION/ SALE ORDER TRANSFER/CUSTOMER PAYMENT DETAILS) available in the drop down list. Select request type as desired.

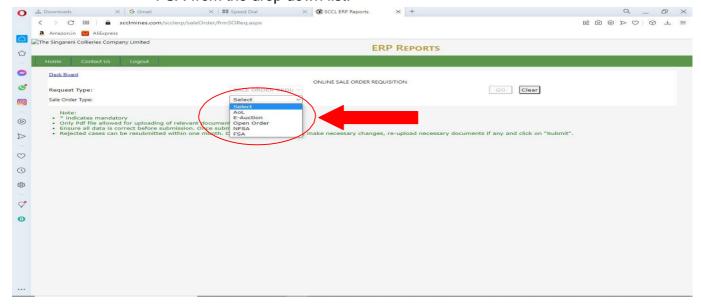
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a. SALE ORDER REQUEST:

i. For new sale order request, select the "SALE ORDER REQUISITION" from the dropdown list.



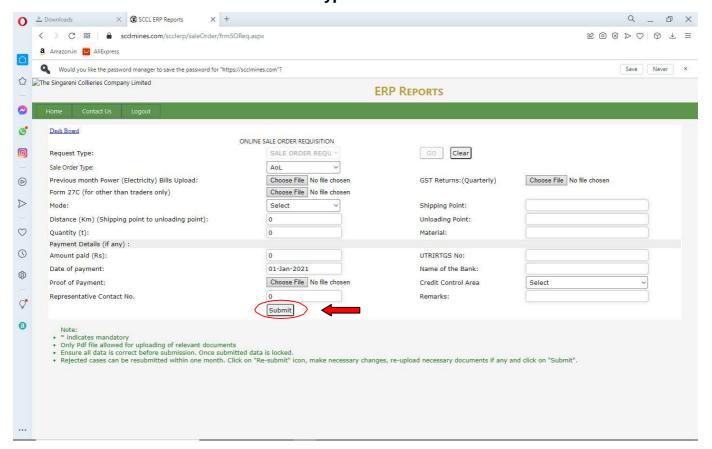
ii. Select sale order type "AOL"/ "E-AUCTION"/ "OPEN ORDER"/ "NFSA"/ "FSA"from the drop down list.



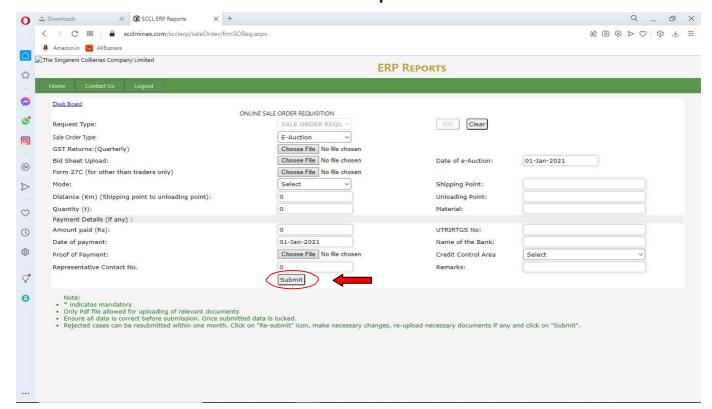
iii.Fill in the details and up load the required documents in the following screens as perthe sale order type and Click on "submit".

Payment details are to be filled only if any payment is made by the customer and to be updated with SCCL. Except "Remarks" all other fields are mandatory.

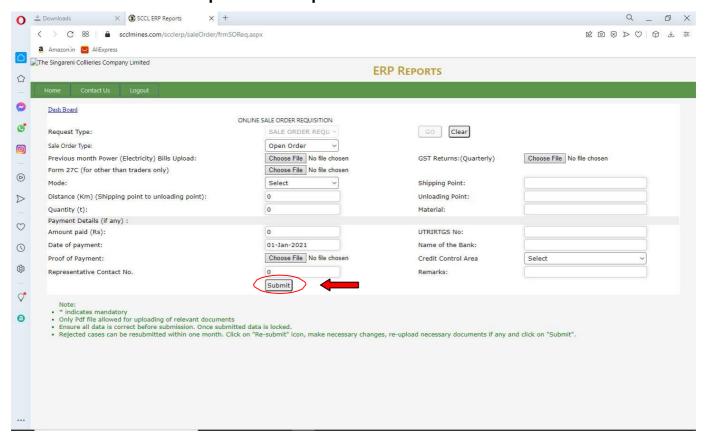
1. AOL sale order type screen:



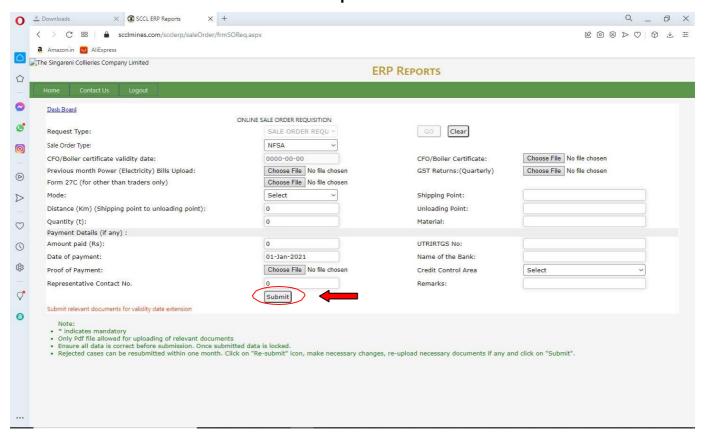
2. E-Auction Sale order request screen



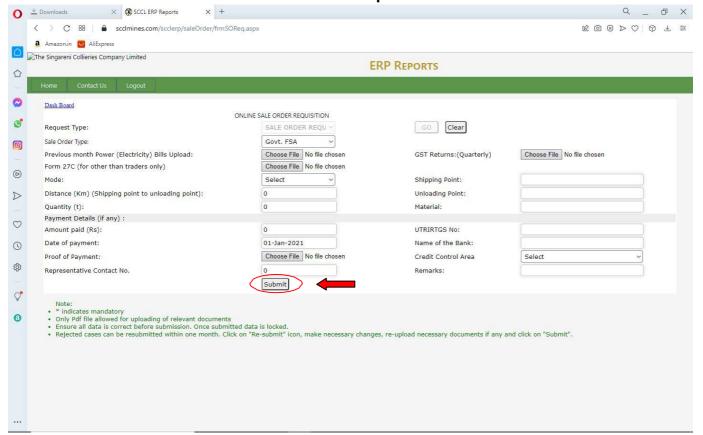
3. Open Order request screen



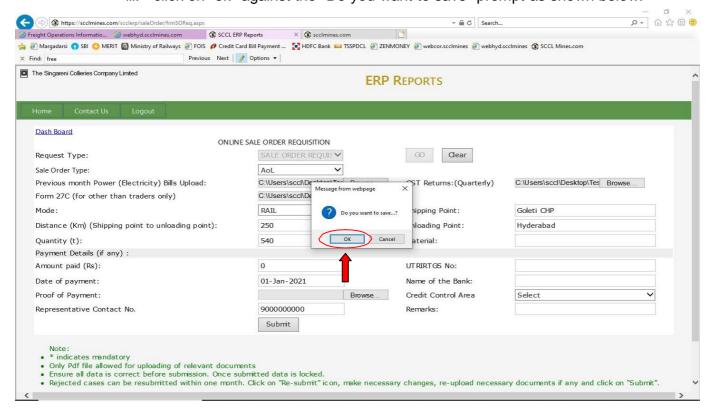
4. NFSA sale order request screen



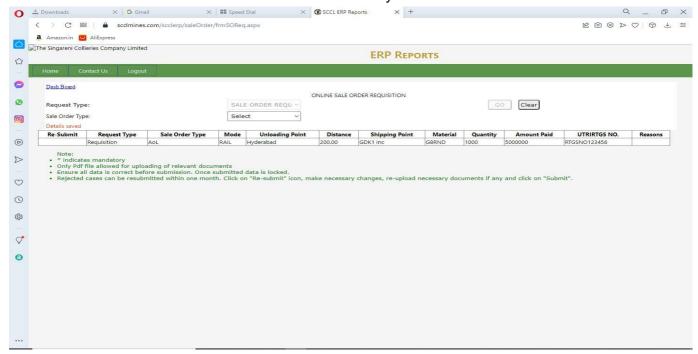
5. Govt FSA Sale order request screen



iii. click on "ok" against the "Do you want to save" prompt as shown below:

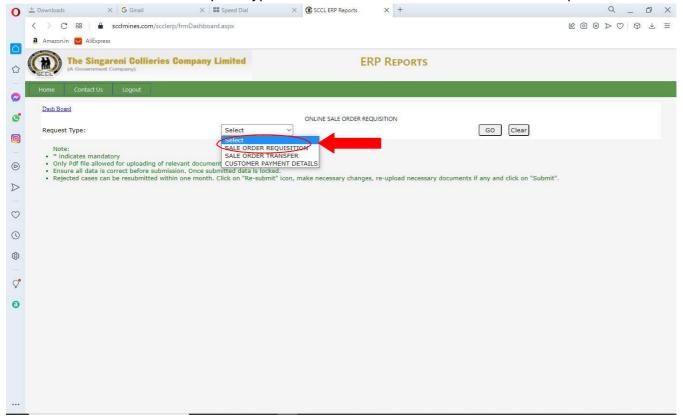


iv. The saved details of the current day will be visible as below.

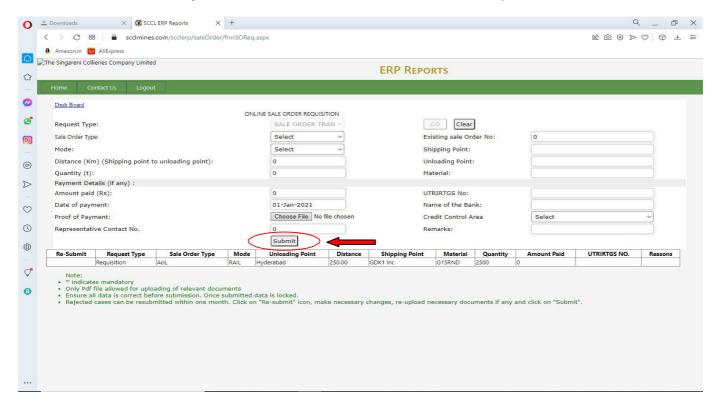


b. SALE ORDER TRANSFER:

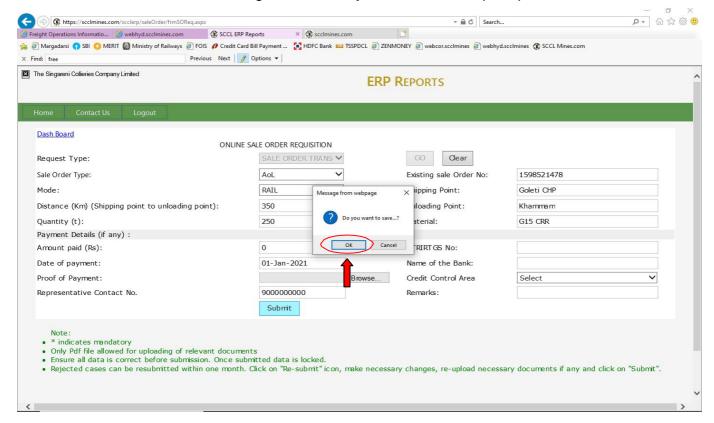
i. Select request type "SALE ORDER TRANSFER" from the drop down list.



ii. Fill in the details and submit the form. Payment details are to be filled only if any payment is made by the customer and to be updated with SCCL. Except "Remarks" all other fields are mandatory.

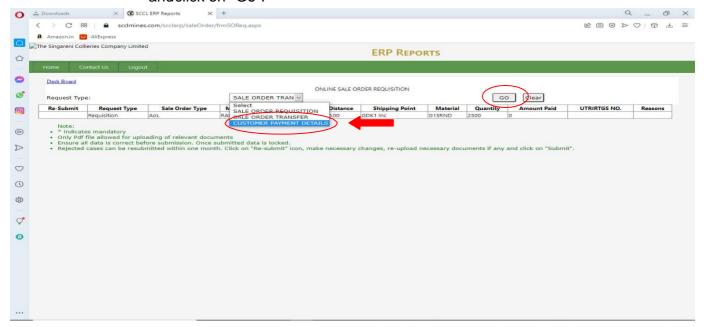


iii. Click on "ok" against the "Do you want to save" prompt as shown below:

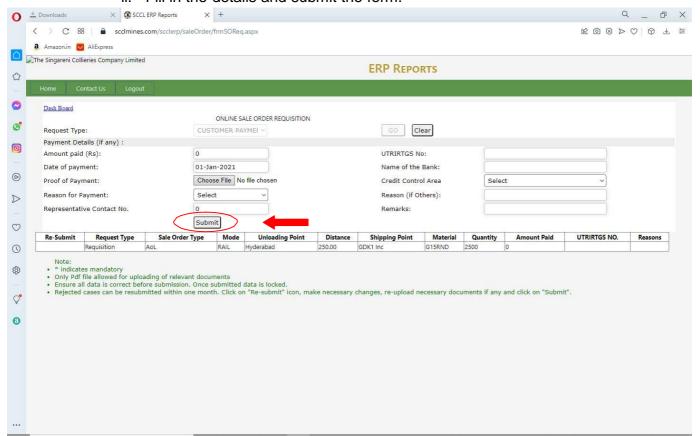


c. CUSTOMER PAYMENT DETAILS:

i. Select request type "CUSTOMER PYMENT DETAILS" from the drop down list andclick on "Go".



ii. Fill in the details and submit the form.

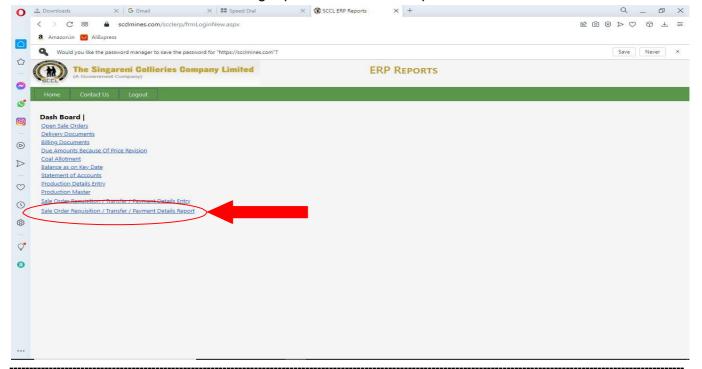


₽- ☆☆⊕® https://scclmines.com/scclerp/saleOrder/frmSOReq.aspx → 🖺 🖒 Search... Freight Operations Informatio... @ webhyd.sccImines.com @ SCCL ERP Reports × 🐧 scclmines.com 🕍 🔊 Margadarsi 🕥 SBI 🙆 MERIT 📓 Ministry of Railways 🗿 FOIS 🅜 Credit Card Bill Payment ... 🚼 HDFC Bank 🔤 TSSPDCL 🗿 ZENMONEY 🗿 webcor.scclmines 🚳 webhyd.scclmines 🎕 SCCL Mines.com Previous Next | Ø Options ▼ ■ The Singareni Collieries Company Limited **ERP REPORTS** Dash Board ONLINE SALE ORDER REQUISITION GO CUSTOMER PAYMEN ✔ Clear Payment Details (if any): Amount paid (Rs): 1585214 dgaer1254vf Message from webpage Date of payment: e Bank: SBI 01-Jul-2021 Proof of Payment: Browse. trol Area Rail Reason for Payment: Dynamic Amount Others): OK Cancel Representative Contact No. 9000000000 Submit Note: * indicates mandatory
 Only Pdf file allowed for uploading of relevant documents Ensure all data is correct before submission. Once submitted data is locked.
 Rejected cases can be resubmitted within one month. Click on "Re-submit" icon, make necessary changes, re-upload necessary documents if any and click on "Submit".

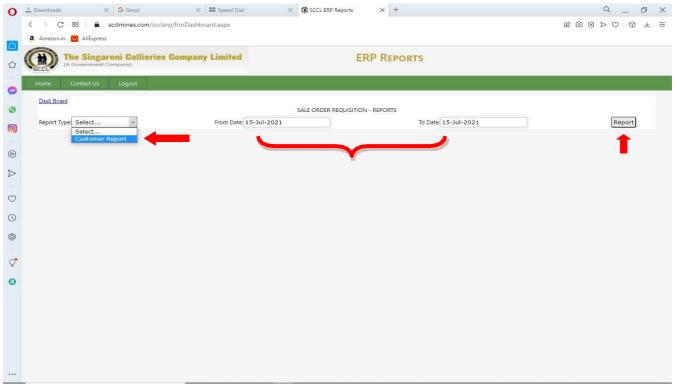
iii. Click on "ok" against the "Do you want to save" prompt as shown below:

III) Step by step procedure for viewing the status of the request:

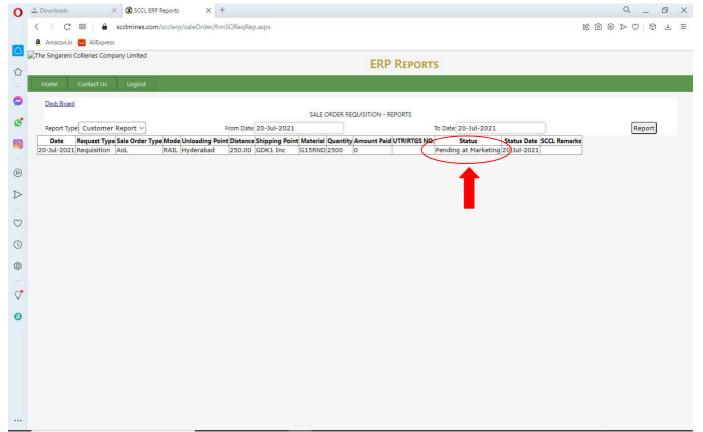
1) In the dash board, click on "sale order Requisition/ Transfer/ payment Details Report" as shownabove for viewing report/status of the requests



2) Select "Customer Report", date range and click on "Report" as shown below:

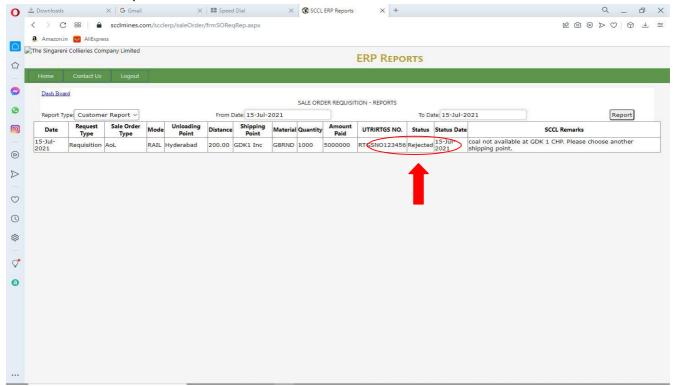


3) The detailed report & status of all the requests can be seen as below

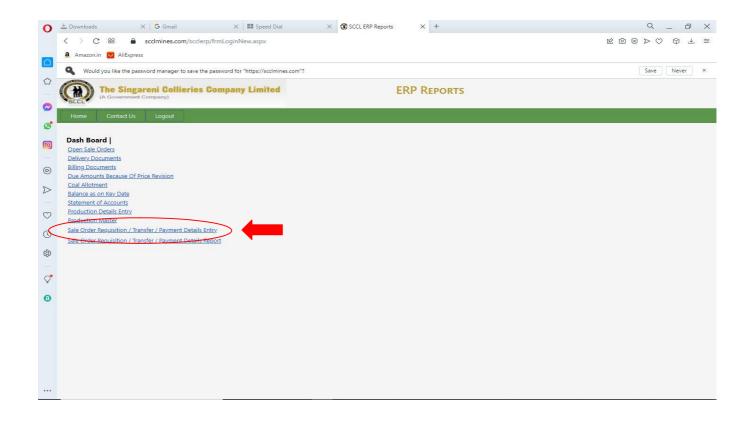


IV) Step by step procedure for resubmission of the request in case of rejection

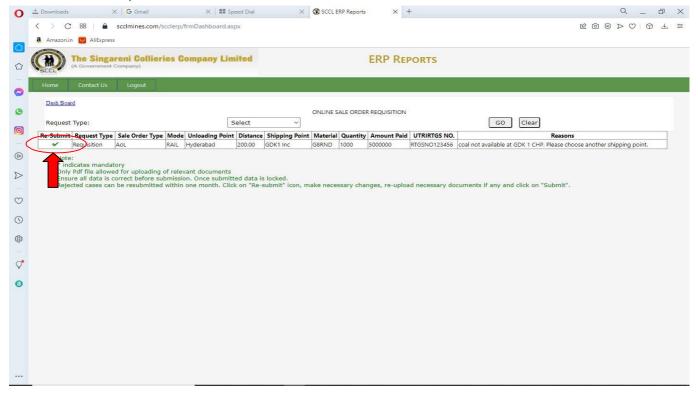
1) If any request is rejected by SCCL due to any reason, the same can be seen in the customer reports asshown below:



2) In case of rejection, if customer wish to resubmit the request, then go to "Dash Board" and click on "Sale Order Requisition / Transfer / Payment Details Entry"

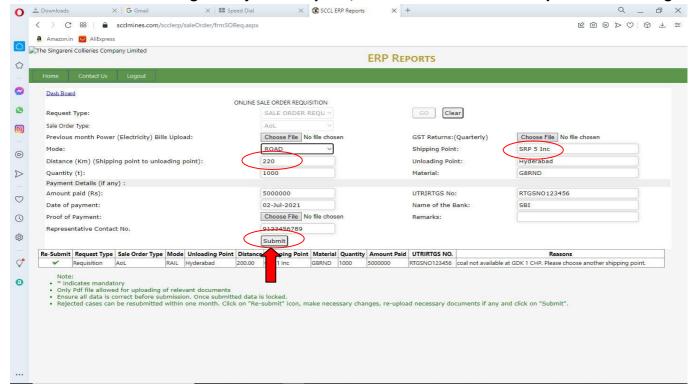


1) The rejected requests of the customer during the last 30 days can be seen as below. Now Click on " $\sqrt{}$ ",



2) The earlier details submitted by customer will be appeared. Change the required fields and resubmitthe request.

While re submitting the rejected request, all documents are to be up loaded once again.



3) Click on "ok" against the "Do you want to save" prompt as shown below:



The request will be resubmitted with changed details.

NOTE: If any problem occurs while submitting in customer portal, kindly contact 040-23142208