SYLLABUS FOR THE POST OF JUNIOR OFFICER (OFFICE ADMINISTRATION)

INTERNAL CIRCULAR NO. CRP/PER/R/2024/145, DT.06.03.2024

PART – I (Subject related to the post)

Personnel and	• Fundamentals of Industrial Relations: Definition,
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Industrial	objectives, and significance.
Relations	Trade Unions: Role, functions, and types.
	Labor Laws and Regulations: Overview of key labor laws
	such as the Industrial Disputes Act, 1947; Factories Act, 1948;
	and the Payment of Wages Act, 1936.
	Dispute Resolution Mechanisms: Methods of resolving
	industrial disputes (conciliation, arbitration, mediation).,
	Grievances,
	Collective Bargaining: Concepts, processes, and importance.
	• Employee Rights and Responsibilities: Overview of
	employee rights and employer responsibilities.
National Coal	Overview of Wage Agreements: Structure and purpose of
Wage	wage agreements in the coal industry, Including JBCCI
Agreements	Guidelines
	• Key Components of Wage Agreements: Basic wages,
	allowances, bonuses, other benefits
SCCL	Awareness questions on SCCL organization, number of areas,
Organisation	number of mines and opencasts, production details, man power
	details.
Welfare	• Employee Welfare Programs: Types of welfare schemes
Schemes in	(healthcare, retirement benefits, housing, etc.). And terminal
SCCL	benefits, CPRMSE, CPRMSE and EDCPS schemes, MMC and
	dependent employment.
	Overview of specific welfare schemes adopted by the company.
Company	History of the Company's establishment and major milestones.
History	Significant changes and developments in the Company's
	history.

PART-II (General Studies)

- 1. General Knowledge
- 2. General English
- 3. Quantitative Aptitude & Numerical Ability
- 4. Test Of Reasoning
- 5. Computer Basics