

Please follow the below steps.

1. Install the latest version Internet Explore or Mozilla Firefox (version 47.0 above)
2. Reset all the browser / Uninstall all java version / clear all Temp files / Clear all prefetch files / restart computer.
3. Install the JAVA version **1.08 Update 91 or 1.07.71 (32Bit)** and Verify the JAVA online (At the time of JAVA verify if you will get a pop box to update the java click on later every time you see the message)
4. In Internet Explore go to Tools/Setting icon / click on Compatibility Settings and add the website URL
5. In the Internet Option / Click on Advanced / Scroll down till bottom - Disable SSL 2.0 / SSL 3.0 / TLS 1.1 / TLS 1.2

Enable TLS 1.0 click on OK

6. Open Internet Options / click on Security / click on Trusted Sites / click on Sites option / Add the website URL.
7. Go to JAVA than ADVANCE -

Disable - SSL 2.0

Disable - TLS 1.1

Disable - TLS 1.2

Enable - TLS 1.0

8. Go to the SECURITY option in JAVA click on Edit Site List and add the website URL there.