

Annual Maintenance Contract (AMC) with Facility Management Services (FMS) and Network Management

Singareni Collieries Company Ltd. (SCCL) established its own Hardware and Network (Internet & Intranet) covering all Coalfield Areas spreading-over in Adilabad, Karimnagar, Warangal and Khammam Districts in Telangana State viz., Belampalli, Mandamarri, Srirampur, Ramagundam-I, Ramagundam-II, Ramagundam-III, Bhupalapalli, Manuguru, Yellandu and Kothagudem Areas (including Corporate Office, Kothagudem and Hyderabad).

SCCL is proposing to award Comprehensive on site AMC for the above Hardware with FMS and Network Management contract for a period of two years.

SCCL is having about 4000 Nos. of different makes Computer Systems like WIPRO, HCL, PCS, Zenith, HP etc. and about 1000 Nos. of various types of Printers HP LaserJet, RICOH Make, TVSE, Epson, Wipro make DMPs, LIPI make Line Matrix Printers, etc, 100 Nos. of HP, DELL, Apple, Lenovo, Gateway make Laptops.

The firms attending vendor meet should have ITIL / ITSM certification for service delivery.

The firm has to place sufficient number of Desktop Service Engineers for this purpose at our Sites.

SCCL Intranet is established with BSNL / Railtel Leased Lines connecting all Areas to Hyderabad Office Central Router. All Mines & Departments, CSPs and Weigh Bridges within the Area are connected to Area General Manager Offices with OFC/Wireless / VSAT / BSNL Broad Band, etc.

The firm has to maintain the Network Connectivity. All services related to Network Management are to be attended by Network Engineers including Splicing of OFC to ensure no break in connectivity. The material required for attending the calls will be supplied by the SCCL.

The firm has to place sufficient no. of Network Engineers at our Sites for maintaining the SCCL Intranet.